

PRINTABLE GUIDE

Make incoming calls easier to notice

Ringer volume is separate from the volume of music or videos on many phones. A louder video does not necessarily mean a louder incoming call. Make one change at a time and use a test call to find what helps.

iPhone or Android | 2 min read | 5 steps

Before you start

- ☐ Have the phone unlocked and a trusted person available for a test call.
- ☐ Menu names vary by Android maker and software version.

1. Open the ringer settings

On iPhone, open Settings, then Sounds & Haptics and find the ringtone volume slider. Android alternative: open Settings and find Sound, Sound & vibration or the ring-volume control.

- ☐ Done this step

2. Raise the correct volume

Move the ring or ringtone slider gradually. Play its preview if offered. Choose a comfortable level; increasing media or in-call volume alone may not affect ringing.

- ☐ Done this step

3. Check silent modes

Make sure the phone is not set to silent or vibrate-only. Check Focus or Do Not Disturb schedules and allowed callers; these settings can suppress ringing despite the volume setting.

- ☐ Done this step

4. Choose a noticeable ringtone

Listen to a few built-in tones and select one you hear clearly. Turn on call vibration if useful. Avoid changing several unrelated notification sounds at the same time.

☐ Done this step

5. Test in your normal setting

Put the phone where you usually leave it and request a test call. Check the speaker is not covered. If sound remains distorted or absent, seek the manufacturer's troubleshooting guidance.

☐ Done this step

Try it for yourself

Adjust the ring volume and complete one test call.

☐ I tried the task.

My notes

Why did the volume buttons change music instead?

They can control whichever sound is active. Use the ringer slider in Settings when you want to change incoming-call loudness specifically.

Official help and the online guide

Apple sound and ringtone settings - <https://support.apple.com/en-gb/guide/iphone/iph07c867f28/ios>

Google Android volume controls - <https://support.google.com/android/answer/9082609?hl=en>

Read online: <https://plaintechguides.com/guides/make-incoming-calls-easier-to-notice/>